

Terms and Conditions of Service

Newport Laundry - Wash and Fold Service

Newport Laundry's Wash and Fold Services are provided subject to the customer's compliance and acceptance with the terms and conditions as set out below in this document.

Newport Laundry will provide a pick up and return service of the customers laundry requirements. All services must be paid for on delivery or in advance.

Customers must place all items into their laundry baskets or bags or the laundry baskets supplied by Newport Laundry at the time of pick up or have the laundry baskets/bags ready for collection at the agreed time and date of collection. If the laundry baskets are supplied by Newport Laundry then a 5.00 deposit is required for each laundry basket.

Newport Laundry reserves the right to determine the collection and delivery times and sites at its own discretion and reserves the right to reschedule such times upon prior notice to the customer.

Newport Laundry will use reasonable effort to try to ensure that's its cleaning services maintains a high quality service however.

1. Newport Laundry is not responsible for clothing that bleeds shrinks or otherwise changes as a result of normal washing.
2. Company is not responsible for lost articles unless proven that Newport Laundry was responsible for the lost.
3. Company is not responsible for garments labelled "hand wash only" or "dry clean only" and Newport Laundry is not responsible for checking of labels in customers garments. Please check before delivering garments to Newport Laundry's Wash and Fold Service.
4. Newport Laundry is not responsible for loss of or damage to any personal or non-cleanable items left in the laundry baskets/bags such as money jewellery or anything else. Customers agree not to leave such or similar items in the laundry baskets/bags.
5. Newport Laundry is not responsible for any loss or theft or damage of items left unattended for collection or delivery weather left by the customer or Newport Laundry's Wash and Fold Service.
6. Newport Laundry, reserves the right at all times to refuse to cleaning any item or garment.
7. Newport Laundry does not guarantee removal of any or all stains.
8. Newport Laundry publishes via their web page the chemicals and detergents used by Newport Laundry's Wash and Fold Service in their washing process. It is the customers responsibility to be aware of these listed chemicals and detergents and to any and all ill effect or allergies or allergic reactions that may occur by the use of any chemicals. Newport Laundry reserves the right to change or alter their suppliers and the choice of chemicals and detergents as they see fit without notice however Newport Laundry will publish on their website all and any changes as soon as practicable.

I agree with the above terms and conditions.

Name and Signature: (please sign each page):

Date: _____